

ABOUT YOU:**GENDER**

Gender	Responses	% Mix
Female	35	29.9%
Male	80	68.4%
Prefer not to say	2	1.7%

AGE

Age	Responses	% Mix
19 or under	3	2.6%
20 - 29	2	1.7%
30 - 39	9	7.7%
40 - 49	21	17.9%
50 - 59	38	32.5%
60 or over	40	34.2%
Prefer not to say	4	3.4%

LENGTH OF MEMBERSHIP

Length	Responses	% Mix
1 Year or less	19	16.2%
2 - 3 Years	29	24.8%
4 - 5 Years	23	19.7%
6 - 9 Years	14	12.0%
10 - 14 Years	16	13.7%
15 - 19 Years	1	0.9%
20 Years or more	11	9.4%
Prefer not to say	4	3.4%

CURRENT LEVEL OF PADDLING ABILITY

Ability	Responses	% Mix
1 Star	11	9.4%
2 Star	31	26.5%
3 Star	35	29.9%
4 Star	15	12.8%
Experienced but no certifications	16	13.7%
Novice/Beginner	5	4.3%
Prefer not to say	4	3.4%

ABOUT YOUR ACTIVITIES**DO YOU PADDLE WITH FAMILY MEMBERS?**

Answer	Responses	% Mix
Yes	48	41.0%
No	67	57.3%
Prefer not to say	2	1.7%

WHICH FAMILY MEMBERS DO YOU PADDLE WITH?

Answer	Responses	% Mix
Husband/Wife/Partner	28	58.3%
Parent	3	6.3%
Child	16	33.3%
Other family member	1	2.1%

ON AVERAGE, HOW OFTEN DO YOU PARTICIPATE IN CLUB ACTIVITIES?

Participation	Responses	% Mix
1 - 2 times a month	41	35.0%
3 - 4 times a month	31	26.5%
5 times or more	24	20.5%
Less than once a month	21	17.9%

ON AVERAGE, HOW OFTEN DO YOU PARTICIPATE IN NON PHCC PADDLE ACTIVITIES?

Participation	Responses	% Mix
1 - 2 times a month	41	35.0%
3 - 4 times a month	17	14.5%
5 times or more	18	15.4%
Less than once a month	32	27.4%
Not applicable	9	7.7%

WHICH OF THE FOLLOWING CLUB LOCATIONS DO YOU USE?

Location	Responses	% Mix
Lake Pier	102	50.2%
Riverside	52	25.6%
Ferndown Pool	49	24.1%

WHICH OF THE FOLLOWING EXTERNAL LOCATIONS DO YOU USE?

Location	Responses	% Mix
Poole Harbour	99	84.6%
Iford River	48	41.0%
Christchurch	40	34.2%
Jurassic Coast	65	55.6%
Weymouth & Portland	31	26.5%
River Hamble	15	12.8%
Cardiff	9	7.7%
Dartmoor	18	15.4%
Wales	2	1.7%
Other responses*	21	17.9%

WHERE DO YOU CONSIDER TO BE YOUR PRIMARY PADDLE LOCATION

Location	Responses	% Mix
Lake Pier	69	59.0%
Riverside	28	23.9%
Ferndown Pool	6	5.1%
Jurassic Coast	22	18.8%
Weymouth & Portland	3	2.6%
Iford River	8	6.8%
Christchurch	3	2.6%
Dartmoor	6	5.1%
River Hamble	0	0.0%
Cardiff	3	2.6%
Other	3	2.6%

WHICH CLUB ACTIVITIES HAVE YOU PARTICIPATED IN SINCE BECOMING A MEMBER?

Location	Responses	% Mix
Club nights / coaching sessions	93	79.5%
1st Saturday paddles	65	55.6%
1st Sunday ladies and junior paddle	22	18.8%
2nd Sunday paddles	58	49.6%
3rd Saturday paddles	52	44.4%
4th Sunday paddles	53	45.3%
White Water	28	23.9%
Surfing	15	12.8%
K1 Racing	28	23.9%
Ferndown Pool sessions	66	56.4%
Water Polo	18	15.4%
Slalom	11	9.4%
Safety and rescue courses	45	38.5%
Club house talk / presentations	50	42.7%
ERGO training	33	28.2%
PHCC Harbour Race Day	48	41.0%
Greenland Olympics	4	3.4%
Out of area canoe trips	40	34.2%

WHICH CLUB ACTIVITIES HAVE YOU ENJOYED PARTICIPATING IN?

Location	Responses	% Mix
Club nights / coaching sessions	84	71.8%
1st Saturday paddles	52	44.4%
1st Sunday ladies and junior paddle	16	13.7%
2nd Sunday paddles	52	44.4%
3rd Saturday paddles	49	41.9%
4th Sunday paddles	45	38.5%
White Water	27	23.1%
Surfing	13	11.1%
K1 Racing	23	19.7%
Ferndown Pool sessions	53	45.3%
Water Polo	13	11.1%
Slalom	8	6.8%
Safety and rescue courses	35	29.9%
Club house talk / presentations	39	33.3%
ERGO training	24	20.5%
PHCC Harbour Race Day	34	29.1%
Greenland Olympics	3	2.6%
Out of area canoe trips	33	28.2%

ARE THERE ANY ACTIVITIES THAT YOU WOULD LIKE TO SEE MORE OF AT THE CLUB

More open boat activities

More 'full club' open canoe sessions.

more encouragement of newer members to join in - i have felt excluded from some of the club events because I do not have a specific star award

Stroke refreshment training on weekend paddles

Weekend polo

The RNLI tour was great. I wonder if the juniors would be interested in a tour? I'm sure they'd love the simulator!

Surfing, summer trips to CIWW or LVWW

intro to white water

no

Longer, more challenging paddles. Would be nice to see some club organised local wild camping type trips, starting Saturday and returning Sunday for e.g. I know this is a lot of commitment and not something to be done every weekend or month, it would be nice to see 2 or three such trips a season. Some focus on more of the advanced areas rather than just a focus on beginners/progression.

Half day paddles

club organised away trips week end / week duration (as used to happen)

More organised out of area trips, and more exposure to jurassic coast trips

Extended camping expeditions

Slalom intro to surfing

All family paddles where all ages can paddle together on the sea

greater use of peer group paddles

More open canoeing

More demanding paddles than 3rd Saturday outside harbour

Slalom and Polo

slalom and polo

More open sea paddles at weekends. Additionally to help future proof open sea club trips, PHCC needs to engage with providers of training and assessment for Sea Kayak Leader (4 star) and Advanced Sea Kayak Leader (5 star). It would be useful if PHCC asked members interested in doing such courses, arranged on their behalf a PHCC group booking with the provider. This was mentioned at the last AGM however only Paddlesport Leader which is only for benign sheltered water environments has been offered to a minority so far and which was not widely publicised at the time.

Activities that continue to stimulate and progress people at 3 star level

More sea kayaking trips out of area including ideally camping from kayaks. Trips to Isle of Wight, Gamble, Devon etc. Would be interested in Scotland Anglesey Scillies etc.

More short coaching sessions to concentrate on a few skills at a time eg rescue, begin moving water

Sit on top kayaking

More out of area day trips

More challenging paddles than the 3rd Saturday ones, Isle of Wight

Whitewater, surfing and river trips

Trips out of area

Paddleboarding

Weekday paddles during daylight hours at medium pace

Weekday paddles

More coaching and varied dates for star and other courses

Shorter mixed ability trips

More paddles on the Jurassic coast and Portland

3 star plus sea trips

Try a boat Sessions

Whitewater

More Greenland coaching on weekends.

IF YOU PARTICIPATE IN WEEKEND PADDLES, DO YOU AGREE WITH ANY OF THE FOLLOWING STATEMENTS?

Location	Responses	% Mix
I always find a paddle to suit me	49	41.9%
The distance is too long	4	3.4%
The pace is too fast for me	5	4.3%
I don't find them challenging enough	24	20.5%
I'd like to go to different locations	43	36.8%
Not applicable - I don't participate	18	15.4%
Other responses*	14	12.0%

ABOUT THE CLUB

DO YOU FEEL YOU ARE AWARE OF UPCOMING CLUB ACTIVITIES?

Answer	Responses	% Mix
Yes	111	94.9%
No	6	5.1%

HOW DO YOU KEEP UP TO DATE WITH CLUB ACTIVITIES?

Answer	Responses	% Mix
Club Emails	112	95.7%
Club Facebook Page	67	57.3%
Club Website	16	13.7%
Club Magazine	18	15.4%
Word of mouth	38	32.5%

HOW DO YOU PREFER THE CLUB COMMUNICATES WITH YOU?

Answer	Responses	% Mix
Club Emails	111	94.9%
Club Facebook Page	51	43.6%
Club Website	15	12.8%
Club Magazine	9	7.7%
Word of mouth	13	11.1%

REGARDING THE WEDNESDAY CLUB NIGHT EMAILS, DO YOU AGREE WITH ANY OF THE FOLLOWING?

Answer	Responses	% Mix
I find them helpful, informative and accurate	86	73.5%
I find them unhelpful and inaccurate	0	0.0%
I find them unnecessary	8	6.8%
I don't paddle during Wednesday club nights	24	20.5%

IF YOU FEEL THERE ARE WAYS WE CAN IMPROVE COMMUNICATION REGARDING THE WEDNESDAY CLUB NIGHT OPTIONS, PLEASE STATE BELOW

This year, communication has been superb!

less emails - it would be better to use a better method of communication such as whatsapp/facebook messenger

Works quite well in my opinion!

They have been brilliant in 2018 keep it up please.

communication is excellent. well done

this year has been more informative

Cant think of any. Massive improvement from previous years and helps showcase the best of the club. Great for new members to see everything.

beginners / new members are over catered for

Much improved this year thank you.

N/a as riverside paddler

club web site up dates

This year the communication and what is on offer has surpassed anything in previous years. Thanks to all involved.

n/a

This season has been very good with lots of information

More open canoe options. More progression sessions, following on from week to week for say 4 weeks.

I don't like paddling in the dark... because you can't see the views and it's cold

Perhaps more notice for some things

Send them out a little sooner to allow time to plan include contact details of coaches leaders

No improvement necessary

ARE THERE ANY ACTIVITIES THAT YOU WOULD LIKE TO SEE MORE OF ON WEDNESDAY CLUB NIGHTS?

None that I can think of

Some more workshops like boat repair might be popular. Practical workshops. VHF practice.

skills sessions

no

K boat and ski paddling on the harbour

specific skills training

As above

Rolling and rescues

Regular activities for advanced paddlers, the harbour is an amazing asset for us, but there is only some many times you can do the same things in the same place. Would be nice to see other locations for club nights.

Moving water, surfing

Opportunities to socialise, ie hot drinks available after paddling, so it becomes a regular thing

Rolling and recovery strokes. Slalom training

Intermediate paddles that appeal to paddlers not looking for that competitive edge or 'post work' challenges

Mixed fleet sessions these are good fun

Less organised for experienced paddlers ie we are going unlead with our own kit will will confirm when we are off the water as some week you just want to get on with it to catch the tide or daylight

8 mile plus sea or harbour trips

Some K Boat activity to give more members a try in this type of boat

Moving water

HOW WOULD YOU RATE YOUR EXPERIENCE WITH WEB COLLECT?

Answer	Responses	% Mix
Very Poor	6	5.1%
Poor	10	8.5%
Okay	40	34.2%
Good	37	31.6%
Very Good	24	20.5%

REGARDING THE CLUB MAGAZINE, DO YOU AGREE WITH ANY OF THE FOLLOWING?

Answer	Responses	% Mix
It is easy to read	71	60.7%
It is hard to read	5	4.3%
It contains all the information I need	33	28.2%
It doesn't contain enough information	1	0.9%
I find it difficult to open	4	3.4%
I don't read the magazine	31	26.5%

DO YOU FEEL YOU ARE AWARE OF THE MANAGEMENT AND RUNNING OF THE CLUB?

Answer	Responses	% Mix
Yes	80	68.4%
No	37	31.6%

WHAT AREAS WOULD YOU LIKE TO SEE THE CLUB INVEST IN?

slalom and polo

Clubhouse toilets, polo, further Riverside development, improving boat stock

VHF maybe. We have some good kit already I think.

Methods of giving us good weather

Kayaks

more open boating

Canoe

continue as this year

Riverside storage facilities

Encourage greater use of the clubhouse on Wednesday nights. No need to change come and have a cup of coffee/beer upstairs.

Helping some of us train as future trip leaders/assistant leaders. I know that there has been a course this year but I cannot commit to it whilst still working. It might be a case of having names on a list of those of us who would like to lead and seeking ad hoc opportunities for development, perhaps during club paddles.

Whitewater and surfing

basic /adequate heating /cooling of the boathouse

We have a good variety of equipment now. Can we invest in progression of club leaders to open up more varied trip opportunities in more challenging conditions?

More holiday opportunities

Open boating

Improved racking for boat storage to reduce the risk of injury, I would be happy to help do this work on a voluntary basis. Please contact me on 07544452948

facilitating paddling for people on low income and children,

Over the last year the club has invested in all areas and locations let's continue this one club approach.

Invest across all areas and support new disciplines where need is justified.

I like the out of area trips UK and abroad

Shower and toilets in changing rooms

Training courses above 3 star sea to ensure there is a succession plan in place for the current open sea trip leaders

toilets showers at Lake Pier and Riverside

Courses that continue progression beyond 3 star. Practical but also theory, sea navigation, multi day trip planning

Ensuring we are meeting the needs of all our members ie sea kayaks boats suitable for smaller ladies, boats for those teens /young adults we seem to loose from kids programmes, tandem sea kayaks suitable for use by smaller paddlers. Increase kids programme if rumours of demand outstripping supply are true. More social events.

for above I could do more by making more effort. Sorry but i prioritise and work full time.

CLUB HOUSE IMPROVEMENT eg heating, showers

Toilet and showers upstairs in the changing rooms

Training and coaching

Change boat rack configuration, so plastic boats can be stored on side

More coaching
 boats and training
 Better use of clubhouse
 Regular harbour paddles, safety coaching and slalom training.
 Better facilities at Riverside if poss.
 Don't know enough to comment
 Hire equipment
 Paddles for all types of craft,
 Any area that encourages increased participation and diversity. Helps to bring more people into the sport and encourages juniors to excel. Light weight junior racing K1 and K2.
 Away weekends
 More choice in club sea kayaks. Maybe some composites, not just plastics
 Riverside Wimborne
 Whitewater
 Less racing across Poole Harbour just for exercise only, only to race back again.
 Too early for me to know.

WOULD YOU CONSIDER HELPING WITH THE RUNNING OF THE CLUB?

Answer	Responses	% Mix
Yes	55	47.0%
No	62	53.0%

HOW WOULD YOU BE ABLE TO ASSIST WITH THE RUNNING OF THE CLUB?

general help at lake pier
 Not sure, I don't have a huge amount of spare time.
 Coaching and leading
 Help on race day but nothing which takes up too much time as I am in full time employment. When I retire it would be a different matter entirely.
 Club house on a Wednesday evening
 as I do nw

 I'm not sure, but if I can then I will. I work full time and have a young family so I can't commit a lot of my time but if I can then I will
 Hut duties
 As a Level 2 Kayak Coach and also a Level 2 Racing coach I am happy to continue my involvement with the running and coaching of the Riverside paddlers
 Trying to do less not more.
 I could spare a few hours a week to help where needed but not always at the boathouse
 paddlesport leader involvement (assuming assessment is ok)\andy young
 Coaching in the future but difficult whilst working
 I already assist
 Already have a role
 General support
 Help with events
 I already do at riverside. Boat house duty plus generally helping with new members.
 Already do as Coach and Trustee
 I help with maintenance and club events. I assist leaders with paddles
 Will continue my work to develop slalom and polo disciplines within club. guess who!
 Events..... Race day etc
 I already assist the leaders, help with jobs at the club house, help with our harbour Race
 I already assist with the running of the club (no box)
 Coaching
 I already do, running weekend and Wednesday paddles, teaching pool sessions, and other events
 Dont know
 I current support the club by coaching currently.
 Yes
 Leading paddles
 Limited as I don't have formal qualifications
 Happy to be involved with a Riverside project
 As I do at present really.

 Again, as a new member it's too early, but I would like to develop as a sea paddler and help lead paddles when I have the experience and quals.

OVERALL, HOW WOULD YOU RATE YOUR EXPERIENCE OF THE CLUB?

Answer	Responses	% Mix
Very Poor	1	0.9%
Poor	3	2.6%
Okay	10	8.5%
Good	48	41.0%
Very Good	55	47.0%

WOULD YOU RECOMMEND THE CLUB TO OTHERS?

Answer	Responses	% Mix
Yes	109	93.2%
No	3	2.6%
Maybe	5	4.3%

ANY OTHER COMMENTS

We live about an hours drive from the club so don't participate as much as we would like. However when we do go find it extremely friendly and leaders are fantastic. Very enjoyable and well run by dedicated volunteers.

Lots of things going on, and always a good experience!

I would not recommend the club at the moment because since i have joined i have made contact and asked if i can join certain paddles and been told i need a specific qualification / star award

It's a great club run by people with a great passion for paddlesport. I'm proud to know and be a member.

Live 90 miles away, can only participate at weekends.

When running courses, 2 and 3 star for example, give more info up front. eg what additional kit we'll have to buy in order to pass, and how long it will be until assessment.

PHCC is a very diverse and great club to be a member of

I have always enjoyed the activities i have taken part in - great club!

Target age range 10 to 50. Plenty of us oldies.

Thanks

I really do appreciate the commitment of those who do run the club and am very conscious that I don't help at all; I cannot even commit to a Wednesday evening. Work, work travel, travel time from home and other voluntary commitments mean that I am in no position to help. Thank you to those that do help. I rely completely on emails for information about activities, I miss out on anything communicated on other mediums.

my membership is 20+ years over the past say 5 years - significant management equipment/ building improvements attributable to a cadre of enthusiastic committed members

Get some sea boats in Ferndown pool for rolling practice

As I live a reasonable distance from the clubhouse it would be very helpful to have access to it when I paddle with other club members but not on an organised club paddle

Great club really well run

I love the club and hope to paddle more next year.

Since Last year Riverside is included within the club and one club approach is encouraged. We at riverside were always happy to promote Lake even if we did not paddle there and now it seems to be reciprocated so thank you team.

A priority for the Club is to secure future at Riverside ad if possible work towards improved facilities

Great club I just don't find the time to participate enough

It is getting better and better

Massive thankyou to all those folk who make things happen both on and off the water.

Firstly I love the club and thankful to all who run it but I feel like I'm starting to out grow it. South Coast have started a club which although doesn't have the offering of this great club and more expensive does have the more adventurous paddlers in mind. I want to keep progressing and would like to do that at this club but I don't want to be a coach or trip leader, what else is there for me and others like me to do?

I would love to help more when not working full time with sick mum. I will do in years to come. 2* course run by Rose and Jenni was really fantastic and cannot speak highly enough of their commitment and patience. Because I paddle a bit sporadically due to other commitments I'd like the opportunity to oil rusty skills rather than just try and keep up with a paddle when I might just be reinforcing bad habits. Could there be monthly skill sessions on a weekend? or perhaps short courses over 3 weeks - just a burst so not too big a commitment. I said I enjoyed the pool The steering committee do a fantastic job WELL DONE!!

Wednesday nights are much better organised than they used to be!

It would be good to see more club members to offer trips. It always seems to be the same few people organizing event and trips.

perhaps needs more higher-end trips or events to keep better paddlers paddling with the club

Since joining the club I've enjoyed it and am hoping to be able to get out and about more in the next year.

I am surprised that no one has asked me to help with slalom training...

Wish I could help out more but I live about an hour and a half away.

Club members have been friendly and coaches are very knowledgeable

Always felt welcome.

Just the need for 'small Wednesday paddles' for those looking to improve but be overly challenged, with stops for the intermediate paddler looking to enjoy the sights & sounds of our harbour.

The committee needs to be open to supporting the activities of the membership as they develop. i.e. encouraging all facets of paddle sports. We have a large membership we need to do what we can to keep them enjoying their sport and encourage more people to take up paddling. On whole great but mainly aimed at new members and coaching

Activities are very diverse and suit many people

The club is friendly and welcoming but we must be aware there are more disciplines than Sea & Open boating

More fun , less bureaucracy.

Keep up the good work